### NEWS YOU CAN USE





## WHO SHOULD I CALL?



#### 911

- Medical emergency
- Public safety concerns
- You need emergency medical services, fire, or police



#### 988

- · Mental health emergency
- You're having suicidal thoughts
- You need help with a substance use crisis
- You want to talk to a crisis counselor



#### 1-800-222-1222

- Poison emergency or questions
- If you suspect a poisoning or overdose
- · Medication questions



Provide as much information about the emergency as possible;

- Where you are:
  - o Street and house number;
  - o Access routes.
  - o Describe your location if you do not know exactly where you are.

Further information about the emergency situation may be requested.

Trained staff will guide you through the conversation and clarify the following questions:

- What exactly happened?
- How many people are affected?
- What injuries or damage is there?

**Do not** hang up unless the emergency staff tells you to do so. Wait for further questions.

In a case when first aid is needed, the emergency staff will offer instructions to you and inform you how to provide support to the injured person until emergency services arrive.

If you suspect a poisoning, 1-800-222-1222



Serving people of all ages.

# ¿A QUIEN DEBO LLAMAR?



911

- Emergencia Medica
- Temas de seguridad pública
- Necesita servicios medicos de emergencia, bomberos, o policia



988

- · Emergencia de salud mental
- · Esta pensando en el suicidio
- Necesita ayuda con una crisis de uso de sustancias
- Necesitas hablar con un consejero de crisis



1-800-222-1222

- Emergencia o pregunta sobre envenenamientos
- Si sospecha un envenenamiento o sobredosis
- Preguntas sobre medicamentos



Si sospechas de envenenamiento, 1-800-222-1222 Traductores disponibles.

Wisconsin Poison Center

Serving people of all ages.